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Then We Came to the End

Joshua Ferris

YOU DON'T KNOW WHAT'S IN MY HEART

We were fractious and overpaid. Our mornings lacked promise. At least those of us who smoked had something to look forward to at ten-fifteen. Most of us liked most everyone, a few of us hated specific individuals, one or two people loved everyone and everything. Those who loved everyone were unanimously reviled. We loved free bagels in the morning. They happened all too infrequently. Our benefits were astonishing in comprehensiveness and quality of care. Sometimes we questioned whether they were worth it. We thought moving to India might be better, or going back to nursing school. Doing something with the handicapped or working with our hands. No one ever acted on these impulses, despite their daily, sometimes hourly contractions. Instead we met in conference rooms to discuss the issues of the day.

Ordinarily jobs came in and we completed them in a timely and professional manner. Sometimes fuckups did occur. Printing errors, transposed numbers. Our business was advertising and details were important. If the third number after the second hyphen in a client's toll-free number was a six instead of an eight, and if it went to print like that, and showed up in Time magazine, no one reading the ad could call now and order today. No matter they could go to the website, we still had to eat the price of the ad. Is this boring you yet? It bored us every day. Our boredom was ongoing, a collective boredom, and it would never die because we would never die.

Lynn Mason was dying. She was a partner in the agency. Dying? It was uncertain. She was in her early forties. Breast cancer. No one could identify exactly how everyone had come to know this fact. Was it a fact? Some people called it rumor. But in fact there was no such thing as rumor. There was fact, and there was what did not come up in conversation. Breast cancer was controllable if caught in the early stages but Lynn may have waited too long. The news of Lynn brought Frank Brizzolera to mind. We recalled thinking he had six months, tops. Old Brizz, we called him. He smoked like a fiend. He stood outside the building in the most inclement weather, absorbing Old Golds in nothing but a sweater vest. Then and only then, he looked indomitable. When he returned inside, nicotine stink preceded him as he walked down the hall, where it lingered long after he entered his office. He began to cough, and from our own offices we heard the working-up of solidified lung sediment. Some people put him on their Celebrity Death Watch every year because of the coughing, even though he wasn't an official celebrity. He knew it, too, he knew he was on death watch, and that certain wagering individuals would profit from his death. He knew it because he was one of us, and we knew everything.

We didn't know who was stealing things from other people's workstations. Always small items - postcards, framed photographs. We had our suspicions but no proof. We believed it was probably not for the loot so much as the excitement - the shoplifter's addictive kick, or maybe it was a pathological cry for help. Hank Neary, one of the agency's only black writers, asked, "Come on, now - who would want my travel toothbrush?"

We didn't know who was responsible for putting the sushi roll behind Joe Pope's bookshelf. The first couple of days Joe had no clue about the sushi. Then he started taking furtive sniffs at his pits, and holding the wall of his palm to his mouth to get blowback from his breath. By the end of the week, he was certain it wasn't him. We smelled it, too. Persistent, high in the nostrils, it became worse than a dying animal. Joe's gorge rose every time he entered his office. The following week the smell was so atrocious the building people got involved, hunting the office for what turned out to be a sunshine roll – tuna, whitefish, salmon and sprouts. Mike Boroshansky, the chief of security, kept bringing his tie up to his nose, as if he were a real cop at the scene of a murder.

We thanked each other. It was customary after every exchange. Our thanks were never disingenuous or ironic. We said thanks for getting this done so quickly, thanks for putting in so much effort. We had a meeting and when a meeting was over, we said thank you to the meeting makers for having made the meeting. Very rarely did we say anything negative or derogatory about meetings. We all knew there was a good deal of pointlessness to nearly all the meetings and in fact one meeting out of every three or four was nearly perfectly without gain or purpose but many meetings revealed the one thing that was necessary and so we attended them and afterwards we thanked each other.

Karen Woo always had something new to tell us and we hated her guts for it. She would start talking and our eyes would glaze over...